

HealthRIGHT 360

Annual Report

2019 / 2020

Lessons in persevering through challenging times. HealthRIGHT 360 delivered cost-efficient, effective and compassionate healthcare that maximized services and impact among our community's most vulnerable populations.

THE ACCOMPLISHMENTS WERE MANY.



We established a weekly food pharmacy in San Francisco, providing individuals and families with fresh fruits and vegetables.

Prototypes in Pomona provided a full continuum of comprehensive behavioral health, residential, and outpatient programs for women, children and families, partnering with a local healthcare clinic to ensure direct access and integration with medical services.

To expand our reach in the community, we launched our new Mobile Healthcare Services. This clinic on wheels is deployed in neighborhoods where people experiencing homelessness congregate.

As a major provider to California's homeless community, we strived to keep pace with the complex medical and behavioral healthcare needs of clients and facilitated access to affordable housing and critical resources.



Our pediatric and adult dental services grew at a fast pace, resulting in a strategic and fundraising plan for a mobile dental clinic.



Then COVID-19 struck

HealthRIGHT 360 responded immediately by providing essential medical and behavioral healthcare to current and new patients. We ramped up telehealth services. Dental services were scaled back to emergencies only and staff was deployed to assist medical providers. Fundraising began for air filtration systems, plexiglass barriers, and temperature kiosks in order to bring our facilities up to a new standard of “normal”.

Our healthcare workers are on the frontlines protecting the health and safety of our most vulnerable communities during these challenging times.

Highlights of our Emergency Responses

We provided over 350,000 Personal Protective Equipment to our clients and healthcare workers.

We quickly expanded telehealth services, providing critically needed medical and behavioral health services to individuals sheltering-in-place. People are presenting more in crisis due to the pandemic.

We deployed our Mobile Healthcare Services vehicle outside San Francisco hotels that are temporarily housing individuals experiencing homelessness. Our medical team provided primary health care services on-site.

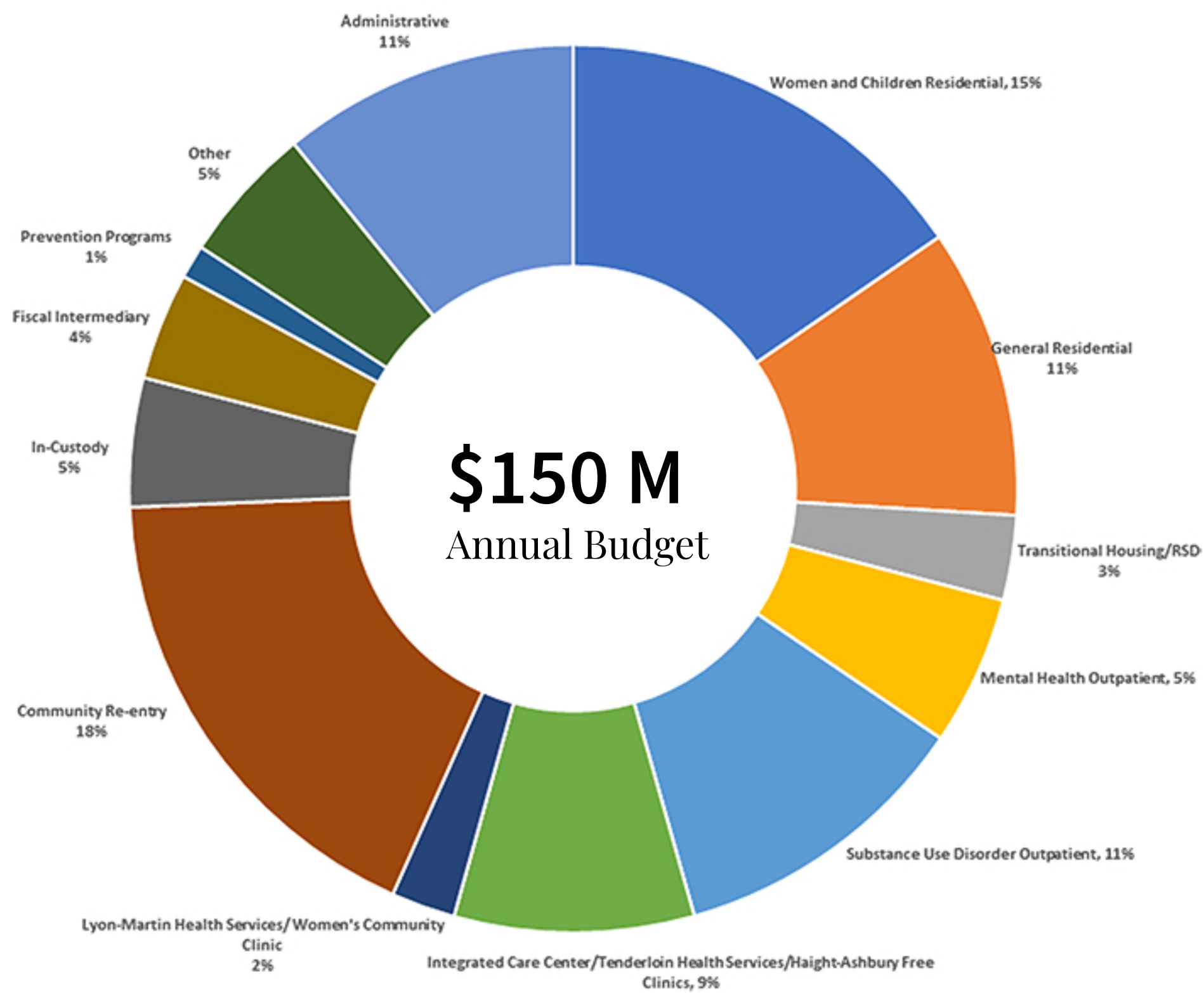
With 1,500 residential beds statewide, we prepared for incidents of positive tests for the coronavirus, and set aside separate, isolated rooms in each residence for clients presenting with symptoms.

We worked closely with Public Health Departments throughout the state and launched mass testing for COVID-19 of all residents in our treatment programs.

We served a large percentage of African American and Latinx clients who are most vulnerable to Covid-19.

HealthRIGHT 360's Food Pharmacy continued to be a much-needed resource for patients and their families, distributing bags of healthy food selections.

Programs



Demographics

- 20%** African-American/Black
- 7%** Asian
- 20%** Latinx/Hispanic
- 5%** Multiracial
- 3%** Native American/Alaska Native
- 2%** Native Hawaiian/Pacific Islander
- 10%** Other/Unknown
- 33%** White

FY 2020 Data

40,000
Served

13
Counties

1,500
Residential Beds

“ We would like to take this moment to wholeheartedly express our sincere gratitude to all the staff. In these uncertain and tumultuous times, this place has served as a beacon of hope in the raging seas in the world at this present time. Thankfully, despite our present state-of-affairs, we have a safe place that shelters us from the storm. The unity and positive vibes from you guys gives us comfort and restfulness within our emotions. Your guidance and counsel keeps us guarded and informed along this journey. Thank you for being vessels of kindness, strength and stability in our lives. You are appreciated and valued and needed.” - Grateful residents from one of our residential treatment programs

In response to the growing need for integrated, safety net services for those in need, two groundbreaking and historic San Francisco providers -- Haight Ashbury Free Clinic, the first free nonsectarian medical clinic in the country, and Walden House, a residential mental health and substance abuse treatment center – came together in 2011 to form HealthRIGHT 360.

Over the years, HR360 continued to expand with other California programs becoming part of the organization. These include Asian American Recovery Services, Women's Recovery Association, Rock Medicine, Lyon-Martin Health Services, North County Serenity House, Prototypes and Women's Community Clinic.

We provide a 'one-stop' for comprehensive, culturally competent health services that incorporates medical, dental, outpatient behavioral health, care management, food pharmacy, resources & referral, GED diploma program, employment & job training support, computer lab, and free professional clothing store.

HealthRIGHT 360 gives hope, builds health, and changes lives for people in need. We do this by providing compassionate, integrated care that includes primary medical, mental health, substance use disorder treatment and re-entry services.



GET BETTER. DO BETTER. BE BETTER.

Questions? Contact us at donate@healthright360.org

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